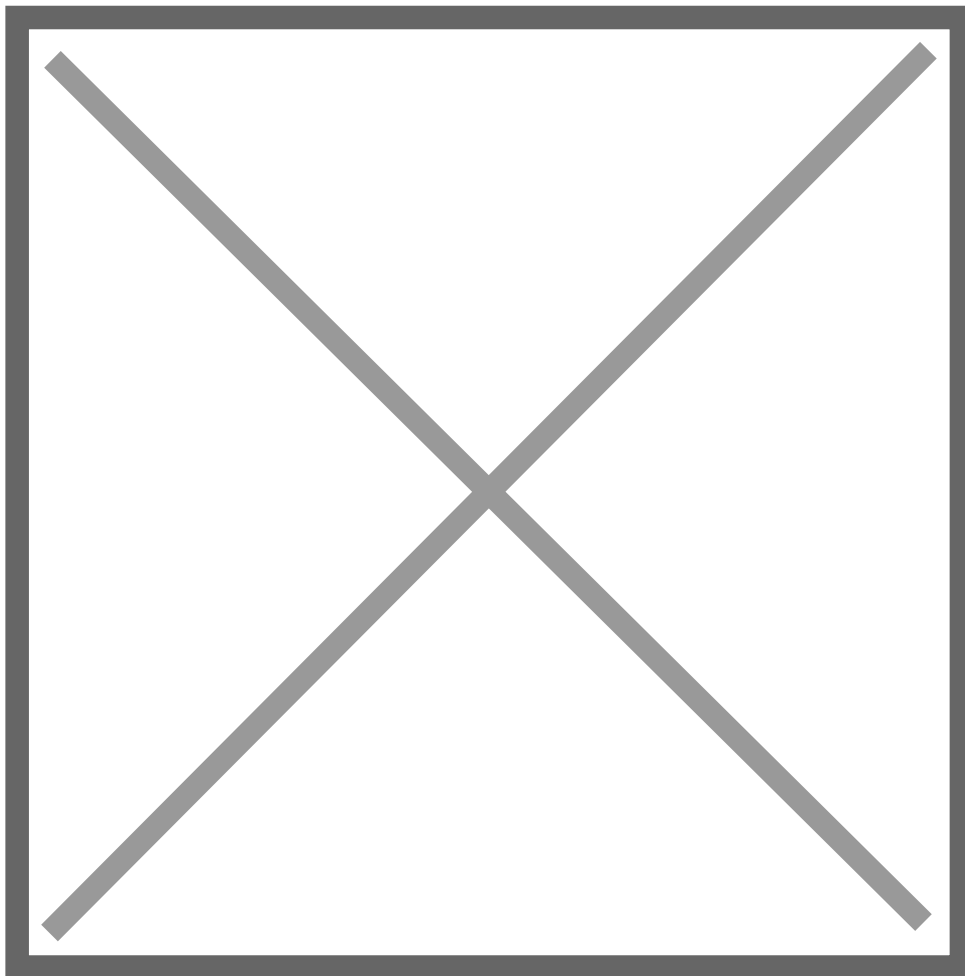


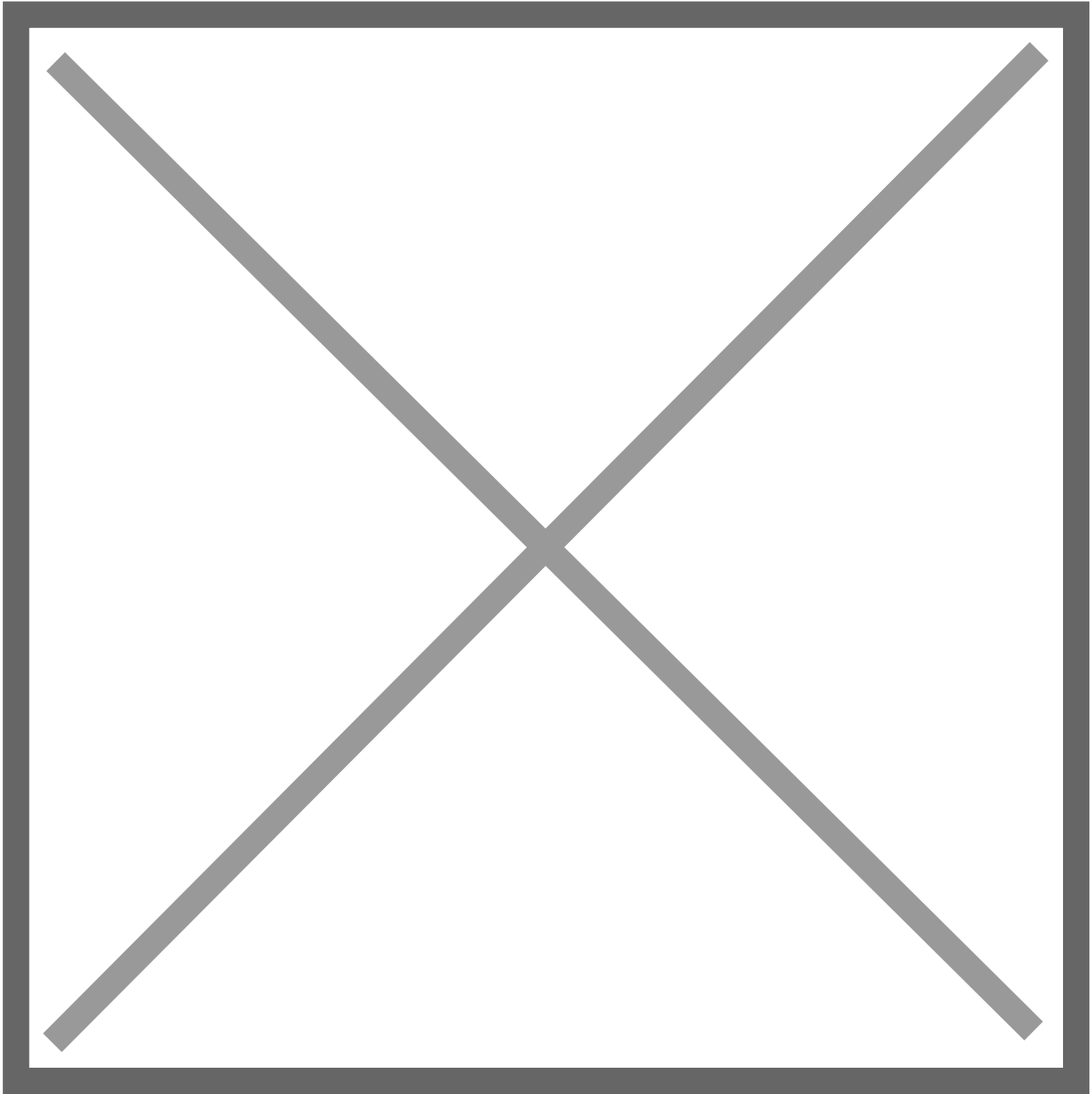
# Session Manager - Certificate renewal

In the last few days, we have received multiple emails from Avaya for alarm OP\_MMTC20048 in our Session Manager 8.x, this is the information included in the email:

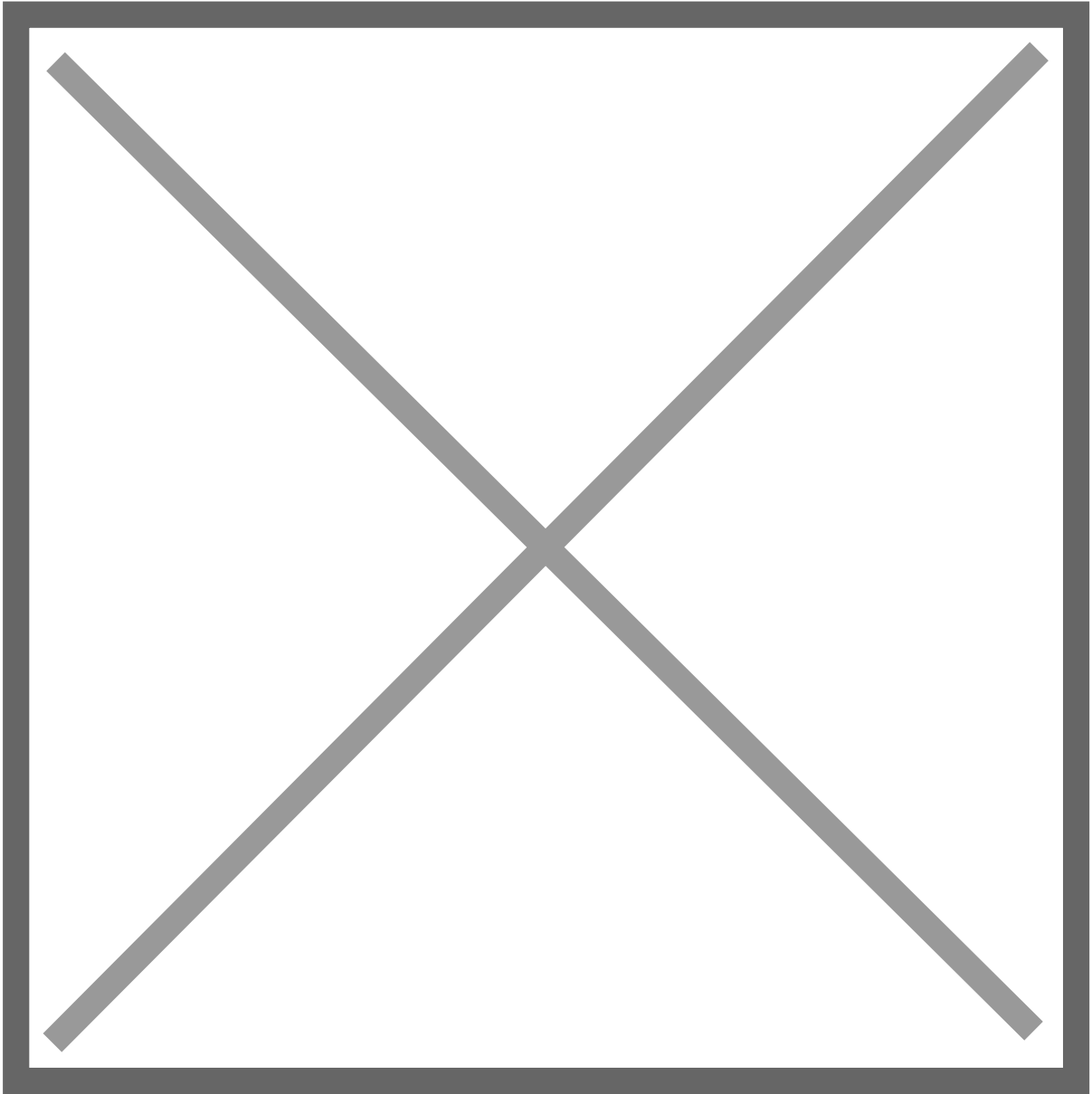


After verifying the System Manager those alarms can be found in (as shown in the image below)

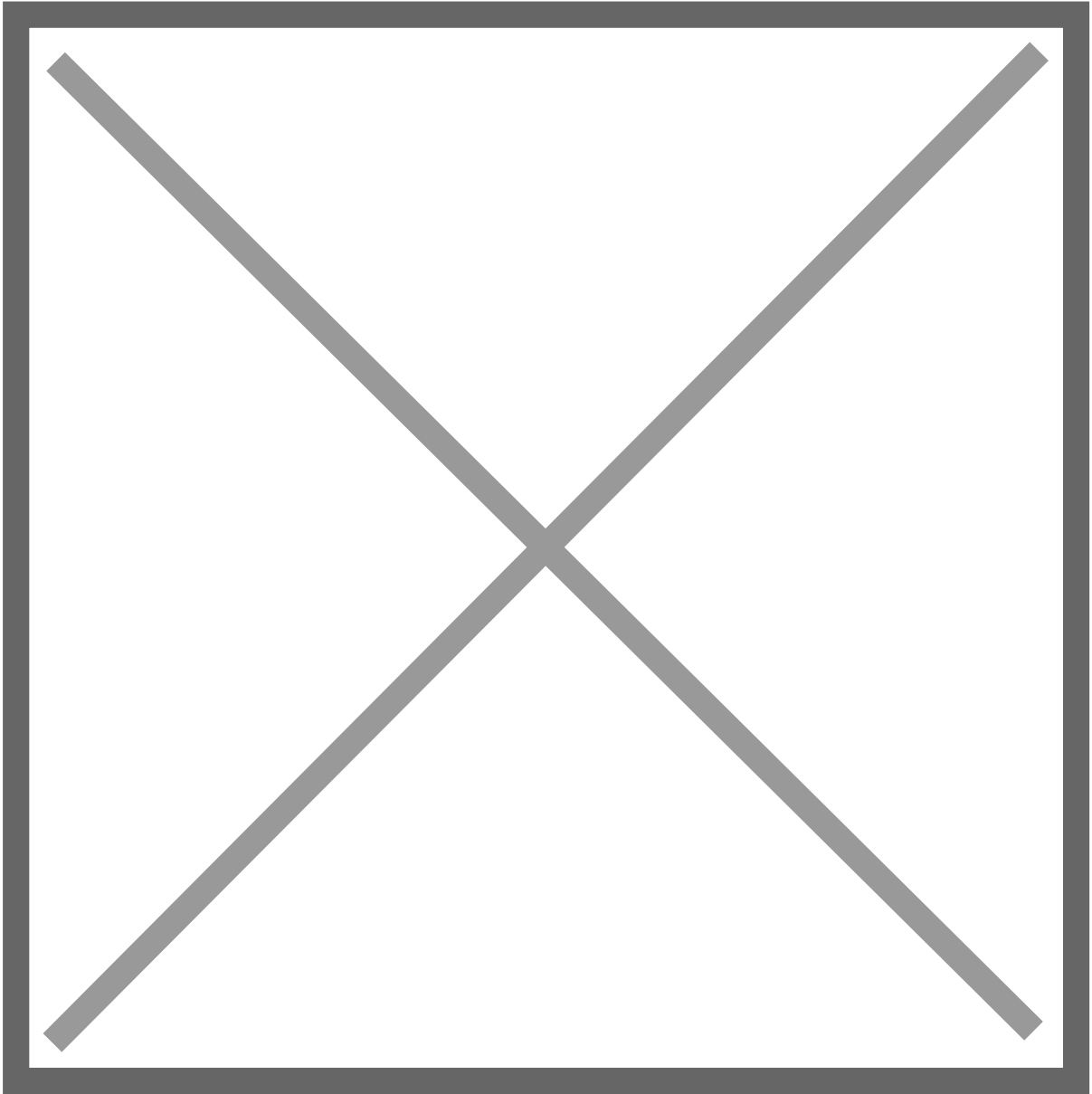
*Services -> Events -> Logs -> Log Viewer*



Then applying the Event ID = OP\_MMTC20048, all alarms are related to identity certificates used by Session Manager for different services:

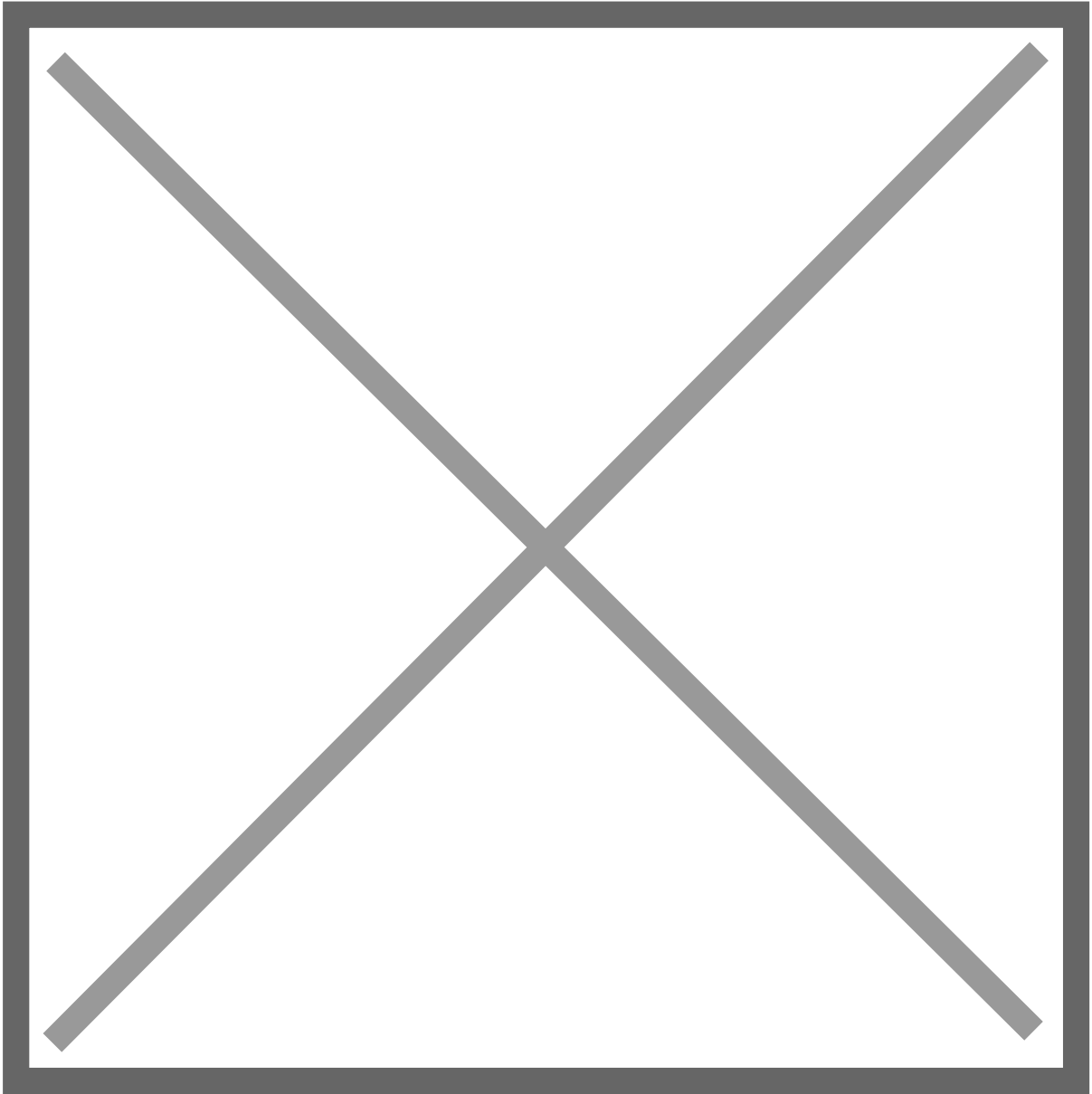


With all the previous information let's the identity certificates in that Session Manager, navigate to  
*Services -> Inventory -> Manage Elements*

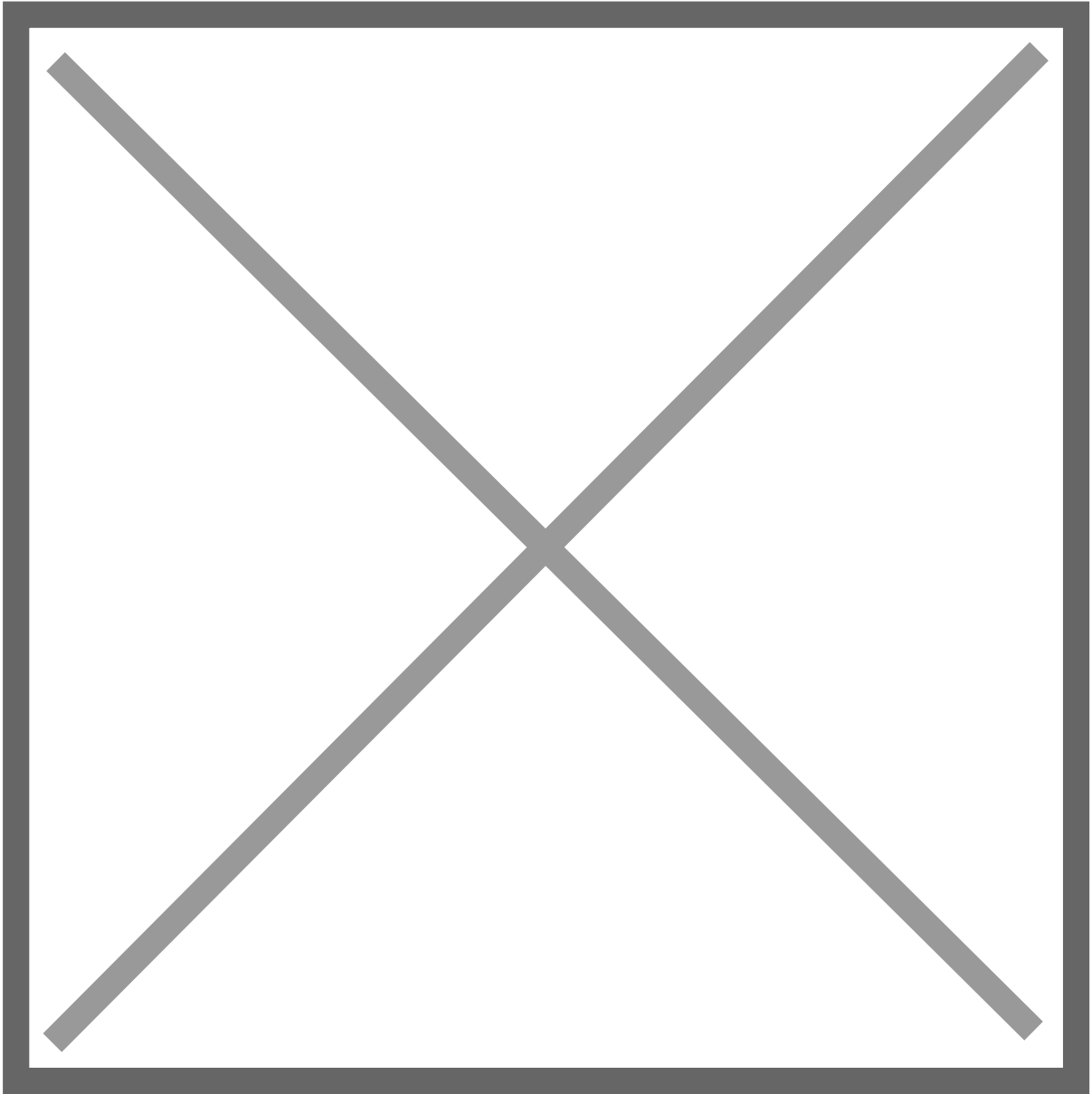


Then with the IP address or name select the Session Manager and click on

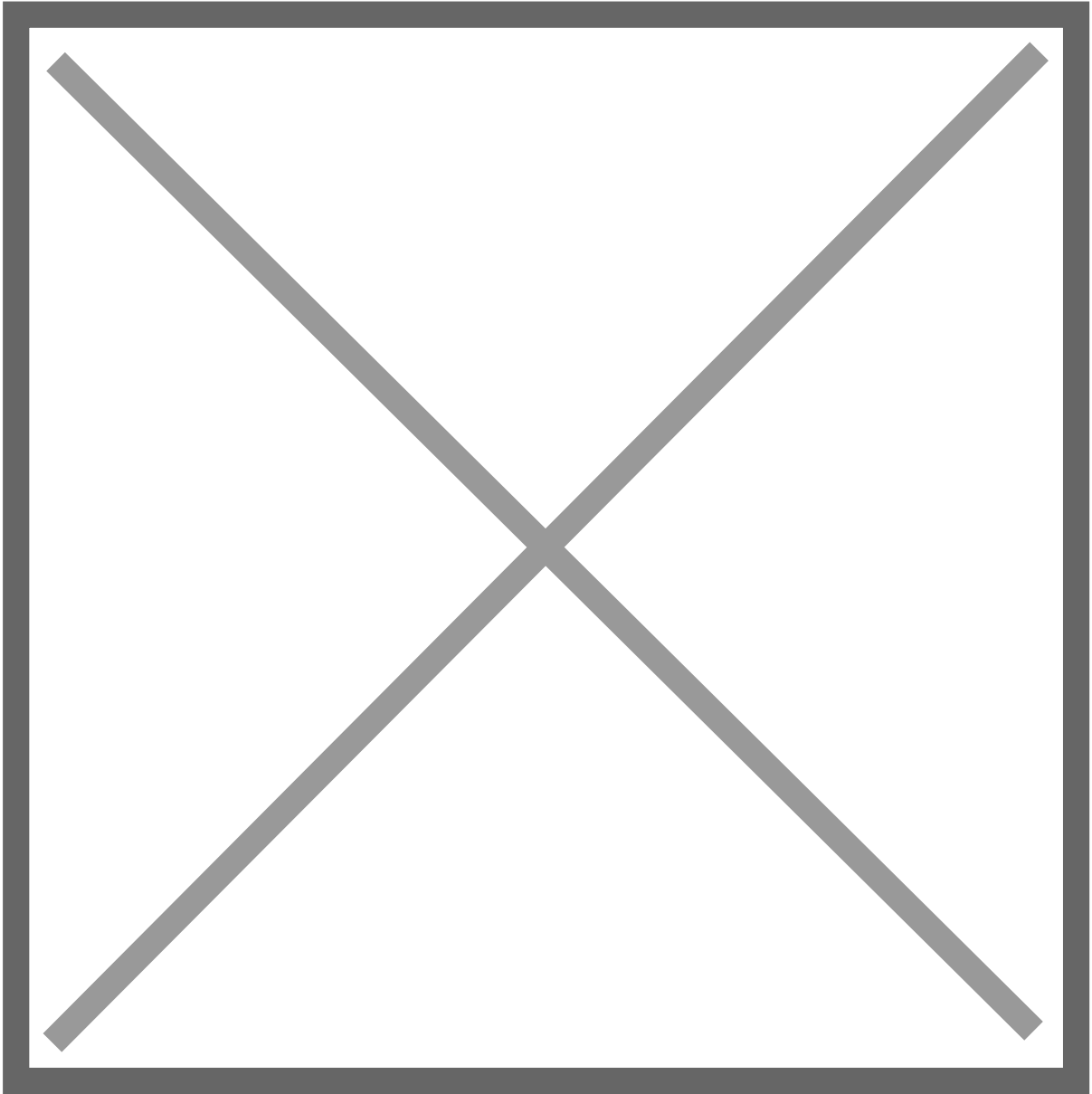
*More Actions -> Manage Identity Certificates*



In the next page it displays the **Valid To** information (when certificate expires)



To renew the certificates, select one by one each entry and select the renew button, this is not a service impacting but changes will be applied until Session Manager is rebooted (apply the renewal under a maintenance window to renew all certificates and reboot).



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