

Avaya SBCE - Hotfix Installation 8.X

Avaya SBCEs requires patches and hotfixes to be applied regularly.

In this entry lets document the procedure to install a hotfix in a Avaya SBCE 8.1.3

Its important to mention that:

- the procedure is similar for the EMS and SBCE devices.
- root access is required as to stop services and execute the script
- always start with EMS servers
- if SBCE HA start with the secondary servers
- download the correct patch and verify any official changes in the procedure

With the previous comments made, here is the procedure to apply a hotfix/patch :

- 1) Upload hotfix file to /home/ipcs
- 2) Change permissions to the file `chmod 777 sbce-8.x.x.-xx-xxxxx-hotfix-xxxxxxxx.tar.gz`
- 3) Unzip the hotfix file `tar -zxvf sbce-8.x.x.-xx-xxxxx-hotfix-xxxxxxxx.tar.gz`
- 4) Change work directory `cd sbce-8.x.x.-xx-xxxxx-hotfix-xxxxxxxx`
- 5) Stop services before patching `/etc/init.d/ipcs-init stop`
- 6) Start the script `sh install_hotfix.sh`
- 7) Reboot `/sbin/reboot`
- 8) Verify version with `ipcs-version`

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