

Avaya CM Error Log

15.2. Examine the logs

Change directories to /var/log/ecs. Run the ls -ltr command from the Linux shell or the CLI to see a list of all the log files in that directory. The files are named with the time stamp of when the logs began. Use this information to determine which log contains information on the reset

```
# from logfiles get EIP address
[root@s8700 ecs]# cd /var/log/ecs
[root@s8700 ecs]# grep EIP 2006-07* to search by date
```

```
***FIND Log with word interchange***
grep "Interchange" 2011-08* | less
```

```
grep -i "FILESYNC" 2011-1114*.log|more
```

```
more 2019-0107-081018.log | grep interchange -B20
```

LOGC Logs to show lines before and after grep

```
logc -r | grep 20191231 | grep interchange -B 30 -A 30
```

dhhelp logc to display logc help

LOGC to view IP events

```
> logc -r --view ipevt -t 20191231:2000-20191231:2030
logc --view ipevt -t 20170501:0830-20170505:1000
```

restartcauses <-- to view restart causes on linux CM.

```
logc -r --view ipevt | grep 4104176
```

```
grep -i "Interchange" 2020-1230-21*.log|more
2020-1230-215601.log:20201230:215638241:-1395161647:Arbiter(2677):MED:[HANDOFF-
>STANDBY:inter
change to healthier side]
```

```
more 2020-1230-215601.log | grep interchange -B30 -A30
```

```
===== messages log
=====
```

```
/var/log/
```

```
grep 1228078 messages
```

```
grep -wc IPT_UNREG messages
2542
```

```
tac messages | IPEVT (to display message log in reverse order)
```

```
/var/log
```

```
grep 1228078 *
```

Revision #1

Created 4 April 2023 15:50:36 by Cesar Gzz

Updated 4 April 2023 15:50:48 by Cesar Gzz